

Factory Connection

THE BEST SUSPENSION. PERIOD.™

Factory Connection - East
9 Commerce Way
Barrington, NH 03825

Factory Connection - West
1761 California Ave. Unit#102
Corona, CA 92881

Phone: 800.221.7560 Fax: 603.664.2958 www.factoryconnection.com


Rider Information Form

Dealer's Name IF Sent From Dealer:				Rider's Name:			
Home Address:					Apt#:		Suite#:
City/Province:			State/Country:			Zip Code:	
Work Phone:		Extension:		Cell Phone:		Home Phone:	
Year:	Model:		Displacement:		Rider Weight (without gear):		Height:
Ability Level:	<input type="checkbox"/> Novice	<input type="checkbox"/> Amateur	<input type="checkbox"/> Expert	<input type="checkbox"/> Pro	<input type="checkbox"/> Vet	<input type="checkbox"/> Recreational	
Track Type(s):	<input type="checkbox"/> Moto-X	<input type="checkbox"/> Super-X	<input type="checkbox"/> Arena-X	<input type="checkbox"/> Enduro	<input type="checkbox"/> Hare Scramble	<input type="checkbox"/> GNCC	
	<input type="checkbox"/> Desert	<input type="checkbox"/> Supermoto	<input type="checkbox"/> Freestyle	<input type="checkbox"/> Ice			
Terrain:	<input type="checkbox"/> Hard Pack	<input type="checkbox"/> Intermediate	<input type="checkbox"/> Sand	<input type="checkbox"/> Rocks	<input type="checkbox"/> Roots		
Work To Be Performed:	<input type="checkbox"/> Revalve Shock (\$180)*		<input type="checkbox"/> Service Shock (\$100)*		<input type="checkbox"/> Oil Change Shock (\$55)*		<input type="checkbox"/> Revalve HPSD (\$99.95)*
	<input type="checkbox"/> Revalve Forks (\$180)*		<input type="checkbox"/> Service Forks (\$100)*		<input type="checkbox"/> Oil Change Forks (\$55)*		<input type="checkbox"/> Service HPSD (\$45)*

*Fluids not included *Parts not included - Example: springs, seals, bushings, etc.

IF optional springs are recommended:	<input type="checkbox"/> YES, IT IS OK to change fork and/or shock springs
	<input type="checkbox"/> NO, PLEASE CALL with recommended spring rates and pricing
<input type="checkbox"/> YES, check shock eyelet bearing(s) and replace if necessary	<input type="checkbox"/> NO, check shock eyelet bearing(s) and call with estimate

METHOD OF PAYMENT

<input type="checkbox"/> C.O.D. (Money Order / Bank Check) payable to: Factory Connection	<input type="checkbox"/> Credit Card (We accept VISA and MASTERCARD)
IF suspension is sent by a dealer, the suspension must be returned to the dealer C.O.D (company check) OR company Credit Card	
 Number: _____ Exp. Date Month: _____ Year: _____ CV2: _____	
Card Holder's Name: _____	

SHIPPING OPTIONS

<input type="checkbox"/> GROUND	<input type="checkbox"/> 3 DAY	<input type="checkbox"/> 2 DAY	<input type="checkbox"/> 1 DAY	<input type="checkbox"/> SATURDAY DELIVERY	<input type="checkbox"/> AM DELIVERY	<input type="checkbox"/> PICK UP @ FC
<input type="checkbox"/> SHIP FREIGHT COLLECT (C.O.D. not available with freight collect option)	UPS Account# _____		Fed Ex Account# _____			
Ship To: (if different than above) Business Name: _____				Attention: _____		
Address: _____					Apt#: _____	Suite#: _____
City/Province: _____			State/Country: _____		Zip Code: _____	
E-mail address for shipment notification and tracking number: _____						
How did you hear about Factory Connection? _____						
Comments/Complaints with current suspension: _____						

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ADDITIONAL PRODUCTS & SERVICES AVAILABLE

For help with specific applications please call or visit our web site

OPTIONAL SHOCK PRODUCTS & SERVICES

<input type="checkbox"/> FC Shock Spring (\$109.95)	<input type="checkbox"/> SHOWA RED (\$154.95)	<input type="checkbox"/> KYB BLUE (\$154.95)	<input type="checkbox"/> FCW- WP/KTM ORANGE (\$149.95)
<input type="checkbox"/> Shorten _____ Inch(es) (\$35 per end)			
<input type="checkbox"/> Replace shock bearing(s) (\$20 Labor plus parts) (Typical bearing / seals parts estimate \$25-\$50)			
<input type="checkbox"/> Works DLC coating (Black) Shock Shaft (\$249.95) (Typically 2-3 week turn around time)			
<input type="checkbox"/> High Speed Compression Adjuster Spring (\$17.95) SHOWA / KYB (Generally used in every revalve for performance in models with HS Adjuster)			
<input type="checkbox"/> Heavy Duty Bump Rubber (\$24.95) SHOWA / KYB / WP (If applicable - refer to web site for specific applications)			
<input type="checkbox"/> FC PDS Reservoir / Bladder Kit (\$129.95) KTM's - 125-540 with PDS 98-09 KTM85SX 03-09, 85XC 08-09, 105SX 04 & 06-09, 105XC 08-09			
<input type="checkbox"/> FC Works Shock Rings (\$44.95-\$59.95) SHOWA / KYB, WP* (*\$59.95 Nickel Only) Please specify color: <input type="checkbox"/> POLISHED <input type="checkbox"/> RED <input type="checkbox"/> BLUE			
<input type="checkbox"/> FC Team Works Pre-load Ring with Bearing SHOWA 50mm RED / KYB 46mm BLUE - (\$109.95) WP NICKEL - (\$129.95) Mini 85cc/100cc BLACK (\$109.95)			
<input type="checkbox"/> FC Works Bladder Cap (\$59.95-\$69.95) SHOWA / KYB (Refer to web site for specific applications) Please specify color: <input type="checkbox"/> POLISHED <input type="checkbox"/> RED <input type="checkbox"/> BLUE			
<input type="checkbox"/> FC Works Bladder Cap (Mini's) (\$69.95) SHOWA RED CR85, CRF150R, RM85 KYB BLUE YZ85, KX85/100			
<input type="checkbox"/> Shock Shaft Nut Cover SHOWA 16mm/18mm (\$16.95) WP 18mm 06-09 (\$16.95)(Generally used in every revalve for performance)			
<input type="checkbox"/> KYB Compression Piston Plate (\$19.95) (Generally used in every revalve for performance)			
<input type="checkbox"/> KTM/WP Rebound Adjuster Housing (\$19.95) KTM 02-09 (Generally used in every revalve for performance)			
<input type="checkbox"/> SHOWA Rebound Micro Adjuster Housing (\$24.95) CR250 00-07, CRF250R/X 04-09, CRF450R 02-08, CRF450X 05-09, KXF250 06-09, RM125 98-07, RM250 98-00 & 04-08, RMZ250 07-09, RMZ450 05-09			
<input type="checkbox"/> Yamaha Works HD Bump Rubber Kit (109.95) YZ/YZF 06-09			
<input type="checkbox"/> "Team" Works Shock Remote Reservoir (\$249.95) CRF250R 06-09, CRF450R 06-09, RMZ250 08-09, RMZ450 06-09, KXF250 08-09, KXF450 09			
<input type="checkbox"/> FC CR/CRF Aluminum Billet Shock Linkage (\$409.95) CR250R 05-07, CRF250R/X 05-09, CRF450 05-08, CRF450X 06-09			

OPTIONAL FORK PRODUCTS & SERVICES

<input type="checkbox"/> FC Fork Springs (\$109.95)
<input type="checkbox"/> Shorten _____ Inch(es) (\$35 per end)
<input type="checkbox"/> Works DLC coating (Black) Fork Tubes (\$749.95)* *(\$75 Lug Removal / Installation charge) (Typically 2-3 week turn around time)
<input type="checkbox"/> T-3 (Black) Hard Coat Fork Lugs (\$124.95)* *(\$75 Lug Removal / Installation charge) (Typically 2-3 week turn around time)
<input type="checkbox"/> FC Spring Guide Spacer Set (\$14.95 set) (Generally used in every revalve for performance in the following models) SHOWA - CR250 / CRF250 / CRF450 05-07
<input type="checkbox"/> FC Pressure Springs (\$39.95 set) (Generally used in every revalve for performance in the following models) SHOWA - CR250 98-07, CRF250R/X 04-09, CRF450 02-08, RM125 01-07, RM250 04-08, RMZ250 07-09, RMZ450 05-09, KXF250 06-09 KYB - YZ125 / YZ250 / YZ250F / YZ450F 05-09, KX250 05-08, KXF450 06-09, CRF450R 09
<input type="checkbox"/> FC Works Oil Lock Collars (\$54.95 set) (Used to improve bottoming resistance) - available for the following models: SHOWA RED - CR250 97-07, CRF250R 04-09 CRF450R 02-08, KXF250 06-09, RM125 01-02, RMZ250 07-09, RMZ450 07-09 KYB BLUE - CRF450R 09 KYB BLACK - KX250 05-07, KXF450 06, KLX450R 08-09, YZ125 / YZ250 / YZ250F / YZ450F 05 KYB - KXF450 07, YZ125 / YZ250 / YZ250F / YZ450F 06-07 WP CR450 - SX/SXF 07-09, XC/XCF 08-09 (CLOSED CARTRIDGE FORKS)
<input type="checkbox"/> FC Low Speed Valves (\$54.95 set) SHOWA - CR250 97-03 CRF450R 02-03, RM125 / RM250 04 & 07, RMZ250/450 07, KXF250 06-07, KYB - YZ125 05, YZ250F / YZ450F 05 KTM - All Closed Cartridge WP Forks SX/SXF 07-09, XC/XCF 08-09
<input type="checkbox"/> Updated Base Bolts (Mini's) SHOWA - CR80/85, CR80/85 EXPERT 96-07 (\$129.95) KYB - KX80/85 93-09, KX100 95-09, RM100 03 (\$199.95) WP - KTM 85SX 03-09, 85XC 08-09, 105SX 04, 06-09, 105XC 08-09 (\$149.95)
<input type="checkbox"/> Updated Base Bolts WP (\$149.95) ALL KTM's with 4357 or 4860 forks 00-07, (except 07 SX), All Open Cartridge (200-530 EXC, XC-W, XC-FW 08-09)
<input type="checkbox"/> FC Check Valve Spring Mod (\$10.95) KXF250 04-05, KX125/500 03-04, KX250 03-07, KX500 03-04, RMZ250 04-06 (For all applications) KTM 02-07 (All woods applications, some MX applications) CRF250R 08, CRF450R 08 (For all applications) (Generally used in every revalve for performance)
<input type="checkbox"/> FC SHOWA 47mm SX Spring Seats (\$129.95) (SX, AX, SM) CR250 97-07, CRF250 97-09, CRF450 97-08, KXF250 06-09, RMZ250 / RMZ450 07-09, KTM SX/SXF 07-08
<input type="checkbox"/> FC SHOWA 47mm MX Spring Seats (\$129.95) (Woods, MX) CR250 97-07, CRF250R 04-08, CRF250X 04-09, CRF450R 02-08, CRF450X 05-09, KXF250 06-09, RMZ250 / RMZ450 07-09
<input type="checkbox"/> FC KYB 48mm SX Spring Seats (\$129.95) (SX, AX, SM) KXF450 07-09, YZ/YZF 06-09, CRF450R 09
<input type="checkbox"/> FC Fork Oil Adding Tool (\$39.95) <input type="checkbox"/> FC 500ml Glass Cylinder (\$49.95) <input type="checkbox"/> FC SHOWA RED, KYB BLUE Twin Chamber Fork Compression Adjustment Tool (\$29.95)
Other: _____